

Instructions for Shipments of “TX” vs. “TO” Cartons

On occasion, all of the Zones and any Hubs who deliver to Tommy Hilfiger stores will see some cartons and Bills of Lading coming through with labels showing “TX” followed by the store#, instead of “TO” (ie. TX 043). These cartons will be addressed to the usual Tommy Hilfiger store location. The cartons should be treated as you would the “TO” cartons. For example, if a carton comes in to Zone 31 and is labeled for **TX** 043, Zone 31 would deliver the carton as if it were marked for **TO** 043.

When “TX” cartons ship from Jonesville, you will see a separate BOL for the “TX” stores and may also see another BOL with the same store number for the “TO” stores. The “TX” and “TO” shipments need to be delivered at the same time, one after the other. For example, all cartons delivering to **TX** 043 should be delivered and the BOL for **TX** 043 should be signed by the store. Once that delivery is complete, all cartons marked for **TO** 043 should be delivered and the BOL for **TO** 043 should be signed by the store.

The stores are made aware when they may be receiving some “TX” cartons, but just in case there is any confusion on the store’s part regarding the “TX” vs. “TO” cartons, the Hub/Zone drivers should be advised that they are not to let the stores refuse the “TX” cartons. The Bridgewater Transportation Department should be called immediately and before the driver leaves the store if they have an issue regarding the delivery of the “TX” cartons.

Please note: Payment will be based on the combined total weight of both shipments.