

Retail Hub Network Manual

PROCEDURES FOR MANUAL SORTING OF FREIGHT (NON-SCANNING)

- Once receipt of the trailer documentation is confirmed, the unloading process can begin.
- Offload the cartons from the trailer onto an assigned area on the dock floor and segregate by each store. An initial blind carton count total of the entire trailer should be conducted at this time.
- The cartons should be chimney stacked with the labels facing outward for easy identification.
 - ➤ Note: Be careful, the divisions share store numbers that may easily result in mixing up cartons.
- After the trailer(s) has been completely offloaded, the blind count can be conducted.
- If there is more than one trailer, sort all the freight before counting the cartons to obtain an accurate count.
- A visual scan of each individual carton label must be conducted at this time to verify that each carton is sorted by the correct store number.
- See Exhibit F for an example of the Store Carton Label.
- Individually count and log the freight for each store.
- A comparison of the blind count to the Store BOL must be conducted off the dock by an authorized individual.
- Conduct an audit to match the Manifest to the dockhand's blind count. If a discrepancy is noted, a Supervisor must recount and verify the exception.

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PROCEDURES FOR ELECTRONIC SORTING OF FREIGHT

(SCANNING)

- Once receipt of the trailer documentation is confirmed, the unloading process can begin.
- Scan the cartons at the inbound door to obtain the initial total carton count. Offload
 the freight onto an assigned area on the dock floor segregated by the individual
 store.
- The cartons should be chimney stacked with the labels facing outward for easy identification.
 - Note: Be careful, the divisions share store numbers that may easily result in mixing up cartons.
- After the trailer(s) has been completely offloaded, a manual blind carton count must be conducted.
- If there is more than one trailer, sort all the freight before counting the cartons to obtain an accurate count.
- A visual scan of each carton label must be conducted at this time to verify that each carton is sorted by the correct store number.
- See Exhibit F for an example of the Store Carton Label.
- Individually count and log the freight for each store.
- A comparison of the blind count to the scanned count must be conducted off the dock by an authorized individual.
- Conduct an audit to match the Manifest to the two previous counts. If a discrepancy is noted, a Supervisor must recount and verify the exception.

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