

STORE DELIVERY REQUIREMENTS

- Deliver the freight between the hours of 10:00 A.M. and 3:00 P.M. on the scheduled day. The store personnel are not authorized to request any deviations to the established delivery schedules. If you receive any such requests, contact the Montreal Transportation Department.
- In the event of a service delay, the carrier is responsible to notify the stores and the Montreal Transportation Department.
- Inside delivery is required.
- Stack the cartons with the labels facing outward for easy identification by the store personnel.
- All shipments are to be received with a Store Bill of Lading.
- Under no circumstances is the Store BOL to be altered in any manner.
- Delivery drivers are to have appropriate identification and/or wear a company uniform.
- When delivering to multiple stores within the same retail center, deliver in the following order from first to last when feasible:
 - Calvin Klein
 - Van Heusen
 - Tommy Hilfiger
- Free-astray cartons are to be delivered within 7 calendar days of the original delivery or on the next scheduled delivery to the store. The free-astray cartons are to be delivered on a separate freight bill referencing the original pro / freight bill number, the carton ID number and the original date.
- The Carrier is accountable for the service that stores receive from any interline carrier, when applicable.
- Any change to an interline carrier must be approved by the Montreal Transportation Department.
- Any change of a direct point to an interline carrier must be approved by the Montreal Transportation Department.
- See **Exhibit L**. The Store Receiving Placard is posted in every retail store.
- All Carriers are required to submit a weekly service report outlining the date and time each of the stores received their freight.

STORE RECEIPT REQUIREMENTS

Inspect all cartons to ensure they are addressed to your store.

Sign the Store Bill of Lading noting the date, arrival time, the total number of cartons received and any exceptions (over / short / damaged).

Follow policy and procedure in regards to reporting carrier non-compliance and any over, short or damage issues.

EXHIBIT L

CARRIER DELIVERY REQUIREMENTS

Exigences de Livraison des Transporteurs

Shipments are to arrive at stores between the hours of 10:00 AM and 3:00 PM on the scheduled delivery day.

Les chargements doivent arriver aux boutiques entre 10 h et 15 h le jour prévu de la livraison.

The Carrier is responsible for notifying the stores and the PVH Montreal Transportation Department with any service delays.

Le transporteur doit aviser les boutiques ainsi que le service de transport PVH de Montréal de tout retard de service.

Store personnel are **not** authorized to approve any deviations to the established delivery schedule. All such requests **must** be made through the PVH Montreal Transportation Department.

*Les employés des boutiques n'ont **pas** l'autorisation d'approuver des changements dans l'horaire de livraison prévue. Toutes ces demandes **doivent** être faites auprès du service de transport PVH de Montréal.*

Inside Delivery is required for all stores.

La livraison intérieure est requise pour toutes les boutiques.

Cartons **must** be stacked with the labels facing outwards for easy identification and scanning by store personnel.

*On **doit** empiler les boîtes avec les étiquettes vers l'extérieur afin que le personnel puisse facilement en faire l'identification et le balayage.*

The two copies of the Store Bill of Lading **must** be signed at time of delivery (signature, date, time and total cartons received). The store **must** retain a copy for their records.

*Les deux copies du connaissance de la boutique **doivent** être signées à la livraison (signature, date, heure et nombre total de boîtes reçues). La boutique **doit** conserver une copie pour ses dossiers.*

STORE DELIVERY RECEIPT REQUIREMENTS

Exigences de Réception de Livraisons des Boutiques

All cartons **must** be inspected to ensure they are addressed to your store.
*Toutes les boîtes **doivent** être inspectées afin d'assurer qu'elles sont bien destinées à votre boutique.*

Sign and notate date and arrival time on the Store Bill of Lading. Store **must** sign both copies of the Store Bill of Lading provided by the Carrier, as well as notate the total number of cartons received including any exceptions (over/short/damaged). The store **must** retain a copy for their records.
*On doit signer le connaissance de la boutique et y noter la date et l'heure d'arrivée de la livraison. Un employé de la boutique **doit** signer les deux copies du connaissance de la boutique fournies par le transporteur. De plus, il est important de noter le nombre total de boîtes reçues, y compris les exceptions (surplus, manque, dommage). La boutique **doit** conserver une copie pour ses dossiers.*

Please follow policy and procedure in regards to reporting carrier non-compliance and over, short and damage issues.
Veillez suivre la politique et la procédure concernant la non-conformité du transporteur ainsi que les questions de surplus, de manque, et de dommage.

All store deliveries should be received between the hours of 10:00 AM and 3:00 PM, however, all deliveries which arrive prior to 5:00 PM must be accepted.
Toutes les livraisons faites dans les boutiques doivent être reçues entre 10 h et 15 h. Cependant, les livraisons qui arrivent avant 17 h doivent tout de même être acceptées.