

RETURN FORM PROCEDURES

The Return Form addresses the issue of misloaded and unidentified cartons found on the inbound loaded trailers.

- The following clarifies the exceptions:
 - Cartons without a ship to store shipping label - the cartons have a shipping address of Saint Laurent, QC.
 - Unlabeled cartons - cartons without any label.
 - Misloaded cartons - the cartons have a shipping label; however, they are not intended for your delivery area. They should have been shipped to another carrier.
- The Return Form (See **Exhibit H** for an example) must be completed and e-mailed within 24 hours of the inbound trailer being processed. Any cartons received for stores outside of your delivery area, without labels, or with only a Saint Laurent label are to be listed as “misloads” on the OS&D Report, as well as being listed on the Return Form.
- Routing instructions for the cartons are as follows:
 - Section A – **Cartons without a store address label.** See **Exhibit I** for an example. The cartons have a barcode label that shows the ship to address as Saint Laurent, QC.
 - ❖ Step 1. Complete the Return Form with the 20-digit carton number and e-mail to the addresses listed on the Return Form. Montreal will fax you a copy of the shipping label.
 - ❖ Step 2. Upon receipt of the shipping label, attach it to the carton.
 - If the store is located outside your delivery area, ship via Purolator using the designated account number that we have provided for you.
 - If the store is located within your delivery area, the carton is to deliver with the next delivery for that store.

When shipping Purolator ground, all other labels should be blacked out or covered prior to shipment. The PVH barcode on the original shipping label must remain intact.

- Section B – **Cartons without any label.** See **Exhibit J** for an example.

- ❖ Step 1. Complete the Return Form with the Purolator tracking number.
- ❖ Step 2. Place the yellow Return Label (supplied by Montreal) on the carton and ship to the Montreal Distribution Center within 24 hours.

➤ Section C – **Misloaded cartons – Forward to the store.** See **Exhibit K** for an example.

- ❖ Step 1. Complete the Return Form with the 20-digit carton ID number, date, and the Purolator Tracking Number.
- ❖ Step 2. Ship to the store address on the label.

When shipping Purolator, all other labels should be blacked out or covered prior to shipment. The PVH barcode on the original shipping label must remain intact.

EXHIBIT H

PVH CANADA INC HUB RETURN FORM (MISLOADS & LABEL ISSUES)

From: _____ To: Domenico Macri DomenicoMacri@pvh.com
Cristina Lorincz CristinaLorincz@pvh.com

A. CARTONS WITHOUT A STORE ADDRESS LABEL*

Carton # (20 Digits)	Comments / Tracking Number

Contact Person: _____ Fax Number: _____

B. CARTONS WITHOUT ANY LABEL - FORWARD TO MONTREAL

Date Shipped	Tracking Number	Date Recv'd in Montreal (For PVH Use Only)

C. MISLOADED CARTONS - FORWARD TO STORE

Carton # (20 Digits)	Date Shipped	Tracking Number	Date Recv'd in Montreal (For PVH Use Only)

Completed by: _____ Date: _____

* Label faxed for the appropriate address if required.
Note - Misloaded cartons must be re-routed via Fedex within 24 hours.
This return form and OS&D Report must be e-mailed within 24 hours of the trailers being processed and before the first deliveries are made.

All misloads & cartons with label issues listed on the OS&D must also be listed on the Return Form

EXHIBIT I



From: TFI
Toronto, Ontario

To: Domenico Macri
Cristina Lorincz

DomenicoMacri@pvh.com
CristinaLorincz@pvh.com

A. CARTONS WITHOUT A STORE ADDRESS LABEL*

Carton # (20 Digits)	Comments / Tracking Number
00090000310613201536	

Contact Person: _____ Fax Number: _____

Section A – Cartons without a store address label

These cartons have a barcode label that shows the ship to address as Montreal DC.

Step 1. Fill out the form with the 20 digit carton number and fax it to Montreal DC.

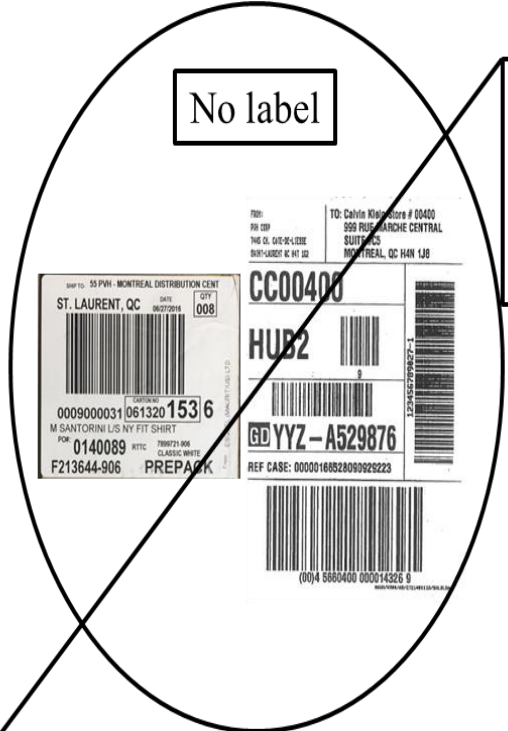
We will then forward to you (via fax) a copy of the shipping label.

Step 2. You should then attach the label to the carton and forward it to that address.

EXHIBIT J

No label

Section B – Cartons without label
 Fill out the form using Purolator Ground tracking number and ship via Purolator Ground within 24 hours to Montreal DC. Use the **yellow return label** that we have supplied.



From HUB

ABC Transport
 1234 Main St.
 Anywhere, Canada A0A
 0A0

Ship to:

PVH Canada
 7445 Cote-de-Liesse
 Montreal, QC
 H4T 1G2

Attn: Receiving Department

E. CARTONS WITHOUT ANY LABEL - FORWARD TO MONTREAL		
Date Shipped	Tracking Number	Date Recv'd in Montreal (For PVH Use Only)
	60494272511	

EXHIBIT K



C. MISLOADED CARTONS - FORWARD TO STORE			
Carton # (20 Digits)	Date Shipped	Tracking Number	Date Recv'd in Montreal (For PVH Use Only)
0045660400000143269	11/11/00	60226655661	

➤ Section C - Misloaded cartons - Forward to the store

- ❖ Fill-in the Hub Return Form with the 20-digit carton ID number, date, and the Purolator Ground Tracking Number. Ship to the store address on the label.